



VNS Health

HEALTH PLANS

Provider News

Why Wait? Our Provider Portal Delivers Fast Answers and More

Our new health plan provider portal is the fastest, easiest way to work with us. It's your one-stop-shop for 24/7 access to claims, authorizations, eligibility, and more. Submit documents and exchange information with us securely, whenever it's convenient for you.

“It has been amazing to navigate the website,” one Consumer Directed Personal Assistance Services (CDPAS) provider reported. “Searching claims has been a breeze.”

You can:

- Manage and view claims
- View and submit authorizations
- Verify eligibility
- Access patient rosters
- Submit patient records and supporting documents
- Exchange secure messages with us
- And more!

Your practice or organization can have as many users as you need. Please share this email with colleagues who could benefit from our portal.

The portal can be used by all health plan providers as well as billing companies. It offers accounts for three different roles:

- **Admin**
 - This role is for most practice administrators, office managers, front desk personnel, and those who work at a facility or ancillary provider, such as a LHCSA or a DME.
- **Billing agent**
 - Billing agents may work for a practice or physician group, a billing service or be an independent contractor. They may support one or multiple providers.
- **Provider**
 - Choose Provider if you are an MD, DO, or a provider in either a group or solo practice with an individual NPI.

If there is anything on the portal you need and can't find or access, please let us know through the messaging service. We will provide the information you need in a timely manner.

We will continue adding functionality. If there is a feature you would like to see, let us know.

[Register Here](#)

SelectHealth from VNS Health Coverage of Drugs Provided as Part of a Medical Visit/Incidental to Medical Visit

For drugs provided as part of a medical visit or incidental to a medical visit, Providers may bill covered drugs via the applicable J-Code and will be reimbursed based on the applicable drug fee schedule. (Access our [Provider Manual](#) for general billing guidelines)

To obtain the drugs, Providers may choose to:

1. buy-and-bill – providers are responsible for ordering and purchasing the drug through source of choice and billing SelectHealth from VNS Health for reimbursement
2. obtain directly from a Specialty Pharmacy within our medical network via:
 - white bagging (provider obtains an infusion or specialty drug directly from a specialty pharmacy)
 - brown bagging (drugs designated for self-administration or practitioner administration are dispensed or shipped directly to a member by the pharmacy. This is only acceptable when the drug is intended, prescribed, or labeled for self-administration).

For any questions about SelectHealth from VNS Health medical coverage related to Physician Administered Drugs (PAD), please call 1-866-783-0222, Monday–Friday, 8 am–5 pm. For claims and payment information and resources, please visit: <https://www.vnshealthplans.org/health-professionals/claims-billing-and-payments/>

To find a pharmacy in our medical network, **please click the following link:** <https://www.vnshealthplans.org/health-professionals/search-for-in-network-providers/> **and choose “SelectHealth Provider & Pharmacy Search”**. Listed below are a few specialty pharmacies within our medical network:

1. OptionCare Trinity - [\(800\) 691-9979](tel:8006919979)
2. Mannings Pharmacy - [\(212\) 941-6480](tel:2129416480)

Questions?

Visit the [Provider Portal](#) or
Contact Provider Services

Call toll free: [1-866-783-0222](tel:18667830222)

TTY for the hearing impaired: 711

Monday – Friday, 8 am – 5 pm

 Forward to a Friend

**Thank you for being part of
our Provider network!**

We want to make this publication useful to you. Please let us know what you think! Write to us at ProviderNews@vnshealth.org.

Provider News is a publication of VNS Health.

[Terms of Use](#) | [Privacy Statements](#)

Copyright © 2023 VNS Health, All rights reserved.

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).



