



CHOICESM
Health Plans

Provider News

VNSNY is now VNS Health!



We are excited to share that the Visiting Nurse Service of New York (VNSNY) is now VNS Health!

As a valued partner, we are proud to share this evolution of our organization with you.

Why the change?

Our new name and logo better represent our full range of services, solutions and health plans. It makes it easier to understand who we are and what we do, and how together across our teams, this will deliver a simpler and easier-to-access health care experience.

Our new name ties directly to our mission and reinforces our continued commitment to providing high quality, compassionate care in the home and community, as we have done for more than 125 years.

How will this impact me? What does this mean for how we work together?

While our name and our logo are changing, rest assured the care, services and partnership you and your patients and clients receive will not be impacted.

Our compassionate and trusted teams will continue to be by your side with a full spectrum of accessible, affordable services, solutions, and health plans.

When is this change happening?

While the announcement of the new name and logo is official as of May 18, 2022, it will take time to see the change reflected in all our materials and communications. The full transition will take place over the upcoming 12 months.

How can I learn more?

To learn more, please visit the VNS Health website, vnshealth.org.

What you need to know

Bottom line: Our health plans, and how we work with providers, are staying the same.

- Continue to **follow your usual processes** for claims, authorizations, payments, referrals, and other transactions.
- **Continue to use** vnsnychoice.org to find health plan information and for usual transactions.
- The organization's legal entities, names and tax numbers are not changing so there is **no impact or changes required to contracts or agreements**.
- Our claims address is not changing, and you can still **submit and get paid the same way**.
- You will be **supported by the same people** on provider

relations and support teams.

Questions?

Contact VNSNY CHOICE Provider Relations

Call toll free: [1-866-783-0222](tel:1-866-783-0222)

TTY for the hearing impaired: 711

Monday – Friday, 9 am – 5 pm

 Forward this email

Thank you for being part of the VNSNY CHOICE Provider network!

We want to make this publication useful to you. Please let us know what you think! Write to us at CHOICEProviderNews@vnsny.org.

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