



CHOICESM
Health Plans

Provider News

VNSNY CHOICE SelectHealth Expands to Westchester and Nassau Counties

We're thrilled to announce that [VNSNY CHOICE SelectHealth](#) is now [the first and only Medicaid special needs plan](#) in New York State operating outside of New York City.

We're delighted to bring Westchester and Nassau providers into our dedicated family of physicians, social workers, community organizations, hospitals, clinics and designated AIDS centers serving our members.

Effective immediately, Medicaid-eligible patients in the expanded areas can be enrolled in SelectHealth if they qualify.

Medicaid-eligible individuals living with HIV, identifying as transgender (whether or not they are HIV+), living in a homeless shelter (whether or not they are HIV+)—and those individuals' children—may be eligible to enroll in VNSNY CHOICE SelectHealth if they live in the Bronx, Brooklyn, Manhattan, Queens, Nassau or Westchester.

Key features of the plan

- No prior authorization for HIV medications
- [Steps for a Healthier Life](#) program, which offers rewards—more than \$500 a year—for healthy actions members take. For example, keeping their viral load undetectable (below 200 copies/ml) earns members \$100 each quarter
- SelectHealth provider sites are also rewarded each quarter \$125 for each member who keeps their viral load undetectable

[More information about VNSNY CHOICE Provider Services](#)

How should an interested patient enroll in SelectHealth?

- To enroll online, go to NY State of Health, The Official Health Plan Marketplace, at <https://nystateofhealth.ny.gov>.
- To enroll by phone:
 - If they enrolled in Medicaid through the Department of Social Services, they should call **NY Medicaid Choice** at 1-800-505-5678.
 - If they enrolled in Medicaid through NY State of Health, **The Official Health Plan Marketplace**, call 1-855-355-5777.
- Or contact one of our Outreach and Enrollment Specialists:
 - Ingrid Echeverry (Nassau), 646-761-0987, Ingrid.Echeverry@vnsny.org
 - Isaac Lama (Westchester), 718-551-5884, Isaac.Lama@vnsny.org
 - Andrew Torres (Manhattan), 646-574-4028, Andrew.Torres@vnsny.org
 - Jennifer Ortega (Bronx), 646-895-1244, Jennifer.Ortega@vnsny.org
 - Shilonda Rosby (Brooklyn, Queens), 917-693-3416, Shilonda.Rosby@vnsny.org
 - Carrol Townsend (All areas), 646-574-4034, Carrol.Townsend@vnsny.org

Have Questions?

We're here to help. And we're happy to speak with you.
Toll Free: **1-866-783-0222** (TTY for the hearing impaired: 711)
Call us Monday – Friday, 9 am – 5 pm

What you should know about VNSNY CHOICE

SelectHealth

- Providing comprehensive care and education for those living with HIV for more than 15 years
- Consistently achieving high benchmarks (83% in 2018) for HIV viral load suppression (<200 copies/ml) among HIV-positive members*
- Since 2015, treating members with Hepatitis C (HCV) with cure rates as high as 98%
- Aligned with Governor Cuomo’s “Ending the Epidemic” efforts, aimed at keeping viral loads suppressed, preventing further transmission and supporting the general wellness of people living with or at risk for HIV.
- Platinum certified (the highest level awarded) by the LGBT advocacy group [SAGE \(Services and Advocacy for GLBT Elders\)](#).

* 2018 https://www.health.ny.gov/health_care/managed_care/reports/eqarr/

“Our SelectHealth plan was designed from the beginning to break down common barriers to health care and promote adherence to proven treatment and wellness regimens. This expansion allows us to connect members of New York’s HIV community with the experts and resources they need to lead active and fulfilling lives.”

Hany Abdelaal, D.O., President of [VNSNY CHOICE Health Plans](#)

About VNSNY CHOICE Health Plans

Created in 1998, VNSNY CHOICE is the managed care affiliate of the [Visiting Nurse Service of New York](#). Our guiding principle is to help the most vulnerable among us live safely and independently in their own homes and communities.

For more information, visit <http://www.vnsnychoice.org/selecthealth>.

Thank you for being part of the VNSNY CHOICE network of providers!

We want to make this publication useful to you. Please let us know what you think! Write to us at CHOICEProviderNews@vnsny.org.

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